



## UK RETURNS PROCEDURE GUIDE

For items purchased from our online store, we are happy to refund any item if you change your mind within 14 days upon receipt of the goods.

Please ensure that all tags and labels are attached and intact. Visit our website to view our full Returns policy. Your statutory rights are unaffected.

When you return goods, the credit adjustment will be made to your original payment method. This refund will occur within 7-14 days of receipt of the returned parcel.

Unfortunately, at the current time, we do not offer an exchange service. Please return the original size for a refund and replace your order online for the new size.



## PLEASE COMPLETE THIS FORM AND RETURN WITH YOUR ORDER

Order No: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Quantity of items returned: \_\_\_\_\_

Reason for return	Circle return code	If faulty, please describe fault
Too Big	1	
Too Small	2	
Not as described	3	
Arrived too late	4	
Changed my mind	5	
Wrong product	6	
Faulty	7	



## RETURN ADDRESS:

**FIVEFINGER URBANWEAR LTD - RETURNS  
POST OFFICE  
9-12 CARLINGFORD ROAD  
CHESTER LE STREET  
CO DURHAM  
DH2 3EH**